

# Health Sciences North 2019 Annual General Meeting

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Report from the Chief of Staff  
Dr. John Fenton



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**Report from the Chief of Staff**  
**Dr. John Fenton**  
**AGM - June 19, 2019**

The past year has been an exciting one for the organization, full of engagement and planning for the future.

For me, as Chief of Staff, I can tell you it has also been a year of positive and continuous improvement with a focus on the delivery of quality care.

Improving care for patients and making HSN a better place for medical professionals to work is why I am committed to this role.

Thank you to members of the Medical Advisory Committee, the Senior Leadership Committee and to members of the Professional Staff for your ongoing support.

I could not do this without your dedication and collaboration.

Making progress is truly a team effort.

As your Chief of Staff, it is my pleasure to report on the activities of the medical staff at HSN this past year.

2018 has been another successful year for physician recruitment in Greater Sudbury.

Each year, HSN, the City of Greater Sudbury and the Greater Sudbury Chamber of Commerce team up to attract numerous doctors and specialists.

This past year, 20 physicians started new practices in the city, including six family doctors, 12 specialists, and two Emergency Medicine physicians.

Our new specialists cover the fields of Anaesthesia, Cardiology, Internal Medicine, Medical Oncology, Radiology, Psychiatry, Obstetrics and Gynecology and Pathology.

New recruits are an important part of being able to continue to offer access to high quality care, as well as innovative skills and procedures, to patients of Northeastern Ontario.

I'd like to offer a warm welcome to all who have joined our teams. This was also another successful year for recruiting future nurses, paramedics, physicians and lab technicians, as HSN welcomed more than 1,700 learners to the organization.

These learners work throughout the hospital, with our many different health care teams, providing care while they learn valuable lessons for when they begin working in the healthcare field. This also greatly increases our ability to recruit and retain skilled

healthcare workers. As the tertiary care centre for Northeastern Ontario, HSN has a responsibility to care for patients and families from across the region.

We are an organization dedicated to constantly improving, and I'd like to highlight a few accomplishments from this past year.

With the guidance of a physician-led working group, standardized resources have been developed to enhance departmental Morbidity and Mortality Rounds known as M&M Rounds.

M&M rounds are an example of how our organization can demonstrate a continued commitment to improving care by learning from cases with unexpected results and implementing changes to reduce risk and preventing harm.

In addition, HSN hosted inaugural Amazing & Awesome Grand Rounds in December where three cases were presented.

Amazing & Awesome rounds are a positive spin on case reviews with a focus on learning from cases where processes and outcomes are excellent.

Our first Amazing & Awesome rounds resulted in standing room only attendance and overwhelmingly positive feedback.

Under the leadership of Dr. Sarah McIsaac and Dr. Rob Ohle, we are planning to continue to host these rounds on an ongoing basis.

Under the leadership of Dr. Mark Henderson, Medical Director and Chief of Cardiology, there have been great strides made to improve processes and quality in cardiology.

The introduction of an electrocardiogram (ECG) management platform and weekly ECG rounds, weekly trans-catheter aortic valve implantation (TAVI) rounds, monthly Journal Clubs, regular Catheterization Lab business meetings and Morbidity and Mortality Rounds are all examples of this.

In an effort to mitigate risk and to ensure that HSN is able to continue to provide quality and timely medical imaging services, we have engaged with the Joint Department of Medical Imaging (JDMI) at UHN/Sinai Health System/Women's College Hospital to establish a comprehensive partnership with HSN.

This collaboration will result in a change in the service delivery model from general radiology services to a sub-specialized service delivery model which will better serve the patients and providers of Northeastern Ontario.

This partnership will result in increased access to services for the patients of Northeastern Ontario.

By partnering with the JDMI, HSN patients will be able to have their imaging read and procedures done by a broader range of sub-specialty trained Radiologists.

This comprehensive partnership also strives to advance the academic mission of Health Sciences North.

By partnering with the JDMI, our providers will have access to additional opportunities to continuously improve the provision of quality care, to teach and train our new medical learners and participate in research.

And in Psychiatry, we have improved after-hours access to care and have introduced changes in the service delivery model to better meet the needs of our patients and families.

On behalf of the medical staff, I'd like to share in the enthusiasm for the construction of the Labelle Innovation and Learning Centre which will support our key goal to strengthen our academic and research impact.

We also share in the excitement for the completion the PET-CT suite this summer, enabling HSN to provide this important diagnostic service to patients right here in Sudbury.

As the needs of patients and families continue to evolve, we as a healthcare institution must continue to transform to meet those needs.

Planning for the future of HSN has been a big part of 2018-2019.

I was pleased to see the engagement and contributions of the medical staff in the Strategic Planning process.

The process was comprehensive, ensuring that all stakeholders have the opportunity to contribute to the planning of HSN's future priorities and the enhancement of patient services for northerners. At next year's Annual General Meeting, I look forward to being able to share with you the progress made on the five key goals and 19 outcomes within our Strategic Plan.

We will also look to share how we've continued to build relationships with our partner hospitals and organizations throughout Northeastern Ontario.

Through these collaborations, along with continued recruitment efforts, we will be positioned to offer enhanced care closer to home for all patients of Northeastern Ontario

Thank you.